

MODEL

STAFF AVAILABLE TO DISCUSS COMPLAINTS/CONCERNS OR WORRIES ARE:

Manager	-	Andrew Duckworth
Senior Co-ordinator/Assistant Manager	-	Doreen Paisley
Support Service Co-ordinator (SC2)	-	Angela Czerny
Programme Co-ordinators (PC2)	-	Howard Williams

USEFUL ADDRESSES AND CONTACTS ARE:

Chair, Service Support Committee	-	Diane Foreman
Director - Services	-	Richard Mills

THE NAME AND ADDRESS OF THE LOCAL AUTHORITY INSPECTION/REGISTRATION DEPARTMENT:

Lesley Ziants
Inspection Unit
Social Services Department
County Hall
TAUNTON
Somerset
TA1 4DY

Tel: 01823 335285 Fax: 01823 357900

THE NATIONAL AUTISTIC SOCIETY
MANAGER'S GUIDANCE MANUAL

SECTION EIGHT: GENERAL OPERATIONAL POLICIES
AND PROCEDURES

8.4 SERVICE USER PROTECTION PROCEDURE
INCLUDING COMPLAINTS

